Accounts

What should I do if someone asks for my TRACKS password?

The Office of Information Technology will never ask you for your TRACKS password over the phone, though email, or in person.

You should never share your TRACKS password with anyone regardless of the situation as doing so is a violation of the Acceptable Use Policy for Campus Information Technology Services.

If anyone asks for your password or you mistakenly give it out, please report the incident so we can take action to protect your account. Further, please ensure that you reset your password and update your security questions. Instructions for this can be found Here.

The Technology Support Center may be contacted online at https://support.fit.edu/tsc/ or via email at techsupport@fit.edu and on the phone at (321) 674-7284.

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