Networking

Where do I obtain FortiClient VPN installers?

How do I obtain the FortiClient VPN

Attention:

If you are looking for instructions for updating your current VPN client with new settings, please click here. Otherwise, continue reading below.

Before you begin:

The FortiClient VPN client allows you to securely connect to university resources, as if you were inside the university network. Some restricted services may also require you to connect to the VPN, even if you are within the university network.

Since the FortiClient VPN allows access to these secure locations, it will require two-factor authentication, so make sure that you have set up your DUO Mobile account before you try to access the VPN. If you need assistance with DUO, please refer to this article.

University-owned Computers

If you are on a University-owned laptop or PC the software may already be installed, please check your installed programs.

If FortiClient is not installed, and your computer is running Windows, please click on the Start button and type in Software, open the result for Software Center. Once there select Applications on the left side and look for Forticlient.
Personal Computers or Software Center does not list the program

If Software Center does not list the program or you are on a personal system, you can find the installer below. Choose the link corresponding to your operating system.

For Windows - Click HERE

For Mac - Click HERE

How do I configure FortiClient VPN?

Once the application is installed, you will need to select to add a new connection. Follow the settings in the image below.
After the connection is configured proceed to log in with your TRACKS credentials
If the connection seems to stop at 40%, please look at your task bar in the bottom and check if there is a second instance of FortiClient asking you to accept a certificate, if it is, please accept the certificate.

Once the connection has been established your application should look like the image below
How do I update my FortiClient connection settings?

At times, it may be necessary to update your FortiClient connection settings. If instructed to do so, please click on the three lines to the right of your selected "VPN Name", and click on "Edit The Selected Connection". After that, fill in the fields, as shown in the initial setup above.
You are now ready to map or access shared drives or network protected resources.

For any issues configuring your connection, please contact the Technology Support Center at 321-674-7284

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