Networking

Where do I obtain FortiClient VPN installers?

How do I obtain the FortiClient VPN

**Attention:**

VPN server ROAR.fit.edu is no longer being serviced. Please [click here](https://it-faq.fit.edu/it_faq/content/7/390/en/where-do-i-obtain-forticlient-vpn-installers.html) to update your VPN Connection Settings.

**Prerequisites:**

FortiClient VPN requires DUO two-factor authentication. Please refer to [this article](https://it-faq.fit.edu/it_faq/content/7/390/en/where-do-i-obtain-forticlient-vpn-installers.html) to setup DUO.

**University-owned Computers**

If you are on a University-owned laptop or PC the software may already be installed, please check your installed programs.

If FortiClient is not installed, and your computer is running Windows, please click on the **Start** button and type in **Software**, open the result for **Software Center**. Once there select **Applications** on the left side and look for **Forticlient**.
**Personal Computers or Software Center does not list the program**

If Software Center does not list the program or you are on a personal system, you can find the installer below. Choose the link corresponding to your operating system.

For Windows - Click [HERE](#)

For Mac - Click [HERE](#)

**How do I configure FortiClient VPN?**

Once the application is installed, you will need to select to add a new connection. Follow the settings in the image below.
After the connection is configured type in your TRACKS username and password and click the CONNECT button.
You will receive a DUO approval request on your DUO mobile app.
The VPN connection status will remain at 45% until you select Approve in the mobile app.

NOTE: If the connection status stops at 40%, please look at your task bar in the bottom and check if there is a second instance of FortiClient asking you to accept a certificate, if it is, please accept the certificate.
Networking

Once the connection has been established your application should look like the image below.

How do I update my FortiClient connection settings?

Please click on the three lines to the right of your selected "VPN Name", and click...
"Edit The Selected Connection".

Remove roar.fit.edu from the Remote Gateway field and enter FITVPN.fit.edu

CLICK SAVE
For any issues configuring your connection, please contact the Technology Support Center at 321-674-7284

Unique solution ID: #1391
Author: Nancy Brenes
Last update: 2022-03-23 10:34