Networking
Where do I obtain FortiClient VPN installers?

How do I obtain the FortiClient VPN

**Attention:**

VPN server ROAR.fit.edu is no longer being serviced. Please [click here](https://it-faq.fit.edu/it_faq/content/7/390/en/where-do-i-obtain-forticlient-vpn-installers.html) to update your VPN Connection Settings.

**Prerequisites:**

FortiClient VPN requires DUO two-factor authentication. Please refer to [this article](https://it-faq.fit.edu/it_faq/content/7/390/en/where-do-i-obtain-forticlient-vpn-installers.html) to setup DUO.

**University-owned Computers**

If you are on a University-owned laptop or PC the software may already be installed, please check your installed programs.

If FortiClient is not installed, and your computer is running Windows, please click on the **Start** button and type in **Software**, open the result for **Software Center**. Once there select **Applications** on the left side and look for **Forticlient**.
Personal Computers or Software Center does not list the program

If Software Center does not list the program or you are on a personal system, you can find the installer below. Choose the link corresponding to your operating system.

For Windows - Click HERE

For Mac - Click HERE

How do I configure FortiClient VPN?

Once the application is installed, you will need to select to add a new connection. Follow the settings in the image below.
After the connection is configured type in your TRACKS username and password and click the CONNECT button.
You will receive a DUO approval request on your DUO mobile app. The VPN connection status will remain at 45% until you select Approve in the mobile app.

NOTE: If the connection status stops at 40%, please look at your task bar in the bottom and check if there is a second instance of FortiClient asking you to accept a certificate, if it is, please accept the certificate.
Once the connection has been established your application should look like the image below:

How do I update my FortiClient connection settings?

Please click on the three lines to the right of your selected "VPN Name", and click
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"Edit The Selected Connection".

Remove roar.fit.edu from the Remote Gateway field and enter FITVPN.fit.edu

CLICK SAVE
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For any issues configuring your connection, please contact the Technology Support Center at 321-674-7284

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