Networking

Where do I obtain FortiClient VPN installers?

How do I obtain the FortiClient VPN

University-owned Computers

If you are on a University-owned laptop or PC the software may already be installed, please check your installed programs.

If FortiClient is not installed, and your computer is running Windows, please click on the Start button and type in Software, open the result for Software Center. Once there select Applications on the left side and look for Forticlient.

Personal Computers or Software Center does not list the program

If Software Center does not list the program or you are on a personal system, you can find the installer below. Choose the link corresponding to your operating system.

For Windows - Click HERE

For Mac - Click HERE

How do I configure FortiClient VPN?

Once the application is installed, you will need to select to add a new connection. Follow the settings in the image below.
Networking

After the connection is configured proceed to log in with your TRACKS credentials

If the connection seems to stop at 40%, please look at your task bar in the bottom and check if there is a second instance of FortiClient asking you to accept a certificate, if it is, please accept the certificate.

Once the connection has been established your application should look like the image below
Networking

You are now ready to map or access shared drives or network protected resources.

For any issues configuring your connection, please contact the Technology Support Center at 321-674-7284

Unique solution ID: #1391
Author: Nancy Brenes
Last update: 2020-11-05 11:02