How do I switch between controlling my Desk Phone and using Jabber as a Softphone?

Switching Jabber Between Phone Control Modes

Jabber is able to function as a softphone allowing you to make and receive calls via your computer and as a remote control for your deskphone.

To change modes click the phone control button:

In the Phone Control menu:

Select the drop down for "Device for calls".

- If you have a dedicated Cisco desk phone it will be listed here and typically...
Jabber displays as "Cisco 8811" or "Cisco 8851"

- The "Use my computer" option will make Jabber function as a Softphone, allowing you to make calls via your computer.

How do I use Jabber?

Unique solution ID: #1405
Author: Hilary Schrey
Last update: 2020-03-20 23:33