Installing Fortinet SSL VPN Client

1. Download the Fortitoken Mobile applet from the app store on your mobile phone.

2. If your computer is on the domain go to the start menu and open Software Center, double-click FortiClient and click on Install.

3. Once the client is installed on your computer it will require a restart of your computer.

4. To open the client go to the Start Menu -> Programs -> FortiClient (folder) -> FortiClient

5. A mobile token must be assigned to your account by the Network Department prior to implementing two-factor authentication. Once a token has been assigned, you will receive an email from Fortiauthenticator with an attachment that contains a barcode. Open the app on your phone and select scan barcode. Scan the barcode from the email with your phone.

6. You will be prompted to create a 4-digit PIN, this is your own personal pin. After entering the pin twice you will receive a code on your phone. A new code will be displayed every 60 seconds.

7. Go to the client on your computer and enter your tracks user name and password and click connect. You will be prompted to enter the 6 digit code displayed on your mobile device.

Manual Setup for Installing Fortinet SSL VPN Client

If you either did not receive the attached barcode or would like to manually setup your token follow the instructions below:
Getting Software

1. Download the Fortitoken Mobile from the app store for your mobile device

2. If your computer is on the domain go to the start menu and open Software Center, double-click FortiClient and click on Install.

3. Once the client is installed on your computer it will require a restart of your computer.

4. To open the client go to the Start Menu -> Programs -> FortiClient (folder) -> FortiClient

5. A mobile token must be assigned to your account by the Network Department prior to implementing two-factor authentication. Once a token has been assigned, you will receive an email from Fortiauthenticator with an attachment that contains a barcode.

6. Open the email you received from Fortiauthenticator and the app on your phone. Select “Enter Manually” on the app.

7. Under “Fortinet Acct” select Fortinet. Enter your username and the Key from the email (example below circled in red)

8. You will be prompted to create a 4-digit PIN, this is your own personal pin. After entering the pin twice you will receive a code on your phone. A new code will be displayed every 60 seconds.

9. Go to the client on your computer and enter your tracks user name and password and click connect. You will be prompted to enter the 6 digit code displayed on your mobile device.

Unique solution ID: #1375
Author: Tech Support