How to Connect to Remote Desktop (StudentRDS)

For Windows (Click here for Mac)

1. In the search box in the start menu type, "Remote", choose Remote Desktop Connection

2. Then type studentrds.fit.edu, this will allow you to login to a server set up for remote access, using your tracks ID.
3. The default setting will allow the clipboard to be accessed, but if you want to be able to drag and drop files into your computer's hard drive you can also **enable local drives by clicking "Show Options" on the menu above**. They will show up under the Computer menu on the server.

4. Once you click Options, then choose "Local Resources", and more and it will enable to file drag and drop option once you log in.
5. Click OK.

6. Click on the "Advanced" tab, followed by the "Settings..." button under the 'Connect form anywhere' section.

7. A screen will pop up titled "RD Gateway Server Settings". Use these settings:

   • Under "Connection settings":
     - Select "Use these RD Gateway server settings."
     - Server name: "portal.fit.edu"
     - Logon method: "Allow me to select later" (Default)
     - Check "Bypass RD Gateway server for local addresses" (Default)

   • Under "Logon settings":
     - Check "Use my RD Gateway credentials for the remote server"
       (This keeps you from needing to login twice)
8. Click 'OK', then 'Connect'.

9. Click on Choose another account, then enter your credentials, including the domain fltech:
10. Click OK, and the remote session will open.

11. Click OK to the Terminal Server Legal Agreement reviewing it if necessary.

**Connecting from a Mac**

***IMPORTANT:***

To connect to Student RDS from a Mac, download Microsoft Remote Desktop* for free from the Apple Store. If you have an older version please install and use the newer one from the link above.

*Note: The version of Microsoft Remote Desktop installed with Office products for Mac will not work.*

1. Once Microsoft Remote Desktop is downloaded, open it and click "Preferences."
2. When the "Preferences" screen pops up click the '+' in the lower-left corner to add a new gateway.
3. Use the following settings for the gateway:

- Gateway name: "Portal"
- Server: "portal.fit.edu"
- User name: "fltech\username" (i.e.: fltech\jdoe2000)
- Password: YOUR_PASSWORD
4. Close this screen.

5. Back on the main page click "New"

6. On the "Edit Remote Desktops" screen, add the following settings:

- Connection name: "StudentRDS"
- PC name: "studentrds.fit.edu"
- Gateway: From the dropdown, select the Gateway you created in the previous section.
- User name: "$fltech\username" (i.e.: fltech\jdoe2000)
- Password: YOUR PASSWORD
Be aware that there are many things you can configure if you go to the menu at the top RDC > Preferences. There you can choose the Screen size.

7. Close this page.
U Drive / S Drive (Shared Drives)

*and whether or not you want to share drives, etc.*

8. Double-click the connection from the main screen to connect to the server:
9. It will then log you in. Make sure to read the screen explaining the licensing.

**IMPORTANT**: Some software may not be available to you until you go to the website: [http://itservices.fit.edu/tssa](http://itservices.fit.edu/tssa) and agree you have the license to activate them.

Unique solution ID: #1078  
Author: Tech Support  
Last update: 2017-02-01 18:19