U Drive / S Drive (Shared Drives)

How do I install NetExtender?

This document details the steps to installing the Dell SonicWall NetExtender for VPN access to campus systems from off-campus or over a wireless network on-campus. Some systems, such as Banner, UDrive, and SDrive require this VPN connection. **In addition to installing this software, a user must also be authorized by either a system administrator or a network administrator to connect via VPN.**

Windows OS

**NOTE:** These directions are for PCs running Windows. For Windows S users, please install SonicWall Mobile Connect from the Microsoft Store. For Mac OS X users, please see the [Mac OS X instructions](https://it-faq.fit.edu/it_faq/content/30/47/en/how-do-i-install-netextender.html).

1. Open the FIT VPN site: [https://fitsa.fit.edu](https://fitsa.fit.edu)

2. Login with Tracks username and password.
3. Select the Blue N icon to begin installing NetExtender. Follow the button that says **DOWNLOAD**
4. From that page, select the NetExtender install for Windows.
5. Run the downloaded installer with the default options. Ensure you accept the license agreement.
6. Once installed, NetExtender should open. Fill out the following information and click "Connect".

NOTE: The server is fitsa.fit.edu and the domain is fit.edu. When signing into SonicWall Mobile Connect the username will be TRACKS@fit.edu even if you do not have an @fit.edu email

Mac OS X

Note that Mac users must do this in Safari.

1. Once you have logged in, click on the Blue N icon. Two windows should appear after clicking on the icon.
2. Please click on the Allow button to continue the installation process.
3. Once that is completed, a new window should pop up saying you are logged into NetExtender.

The user should be able to access FIT site services such as Banner, UDrive, and SDrive.

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