Accounts
What do I do if I have a problem with my TRACKS account?

Determine which scenario below best matches the issue you are experiencing:

- I am a newly admitted Continuing Education, Extended Studies or Online Learning Student and I have not received my account information nor have I activated my account. Proceed to reset your password to activate your account. (Do not click "Activation Form.") If this link does not work, activate your TRACKS account if you used a personal email.

- I do NOT know my TRACKS username or I am not sure. Submit a support request or email techsupport@fit.edu. It will usually be in the form of first initial - last name - year of admittance or last name - first initial - year of admittance. (ex. Pete Panther: ppanther1958)

- I KNOW my TRACKS username but my password does not work. Reset your TRACKS Account

- I have a TRACKS account but my password has expired. Proceed to Change your Expired TRACKS Account Password.
- I know both my TRACKS username and password. I want to change my password.

- I am an Alumnus or a former Student requiring access to PAWS (t.fit.edu/ssb) and I do not have a TRACKS account. Please submit a request for assistance or call the Technology Support Center at (321) 674-7284.

- I am a Florida Tech Staff or Faculty member and I would like to request a new TRACKS account for a guest, volunteer, or temporary employee who does not currently have an account. Proceed to TRACKS Account Request System.

- I am a newly admitted Melbourne campus Student at Florida Tech and need access to pay fees or access registration information. Proceed to PantherPass and select the Start button.

- None of the above descriptions describe my problem. Please submit a by calling the Technology Support Center at (321) 674-7284.
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